



Property & Financial Services ITAB



www.pfsitab.com.au



What is an ITAB?

- ❖ Industry Training Advisory Bodies (ITABs) are autonomous, industry-based bodies that are able to speak on behalf of their designated industry sectors on training and related matters at a state level.
- ❖ The broad aim of the ITABs is to assist industry to achieve, and maintain, a workforce with the right levels and mix of skills to meet business goals.
- ❖
- ❖ They are funded by the NSW Government and contracted by the NSW Department of Education and Training to support critical operational areas of the NSW vocational education and training (VET) system.



ITAB roles

- ❖ ITABs provide an independent voice on skill needs, training & workforce development issues for their respective NSW industries.
- ❖ maintain current industry knowledge.
- ❖ provide advice to government on strategic policy, program development & research
- ❖ Promote benefits to industry of vocational education and training (VET) system & encourage industry participation.



Property & Financial Services ITAB

The Property and Financial Services ITAB serves the needs of three industry sectors.

1

Property, which includes Real Estate, Strata Management, Business Brokers, Stock and Station Agents. OFT

2

Financial & Business Services.
Federal Regulatory authorities

3

Security Industry
SIR –NSW Police
Regulatory
Authority



Website

- ❖ The PFSITAB website reflects our industry sectors.

PROPERTY AND FINANCIAL SERVICES
INDUSTRY TRAINING ADVISORY BODY

SELECT YOUR INDUSTRY AND START IMPROVING YOUR CAREER

Training and Resources for

- Real Estate Agents
- Real Estate Property Managers
- Real Estate Sales Representatives
- Real Estate Valuers
- Property Developers
- Property Managers
- Property Valuers

PROPERTY SERVICES [MORE](#)

Training and Resources for

- Crowd Controllers
- Customs Officers
- Debt Collectors
- Security Advisers
- Bodyguards
- Commercial and Private Agents
- Security Guards
- Security System Installers
- Loss Prevention Officers

SECURITY INDUSTRY [MORE](#)

Training and Resources for

- Tax Accountants
- Accountants
- CRAs
- Mortgage Lenders
- Brokers
- Share Analysts
- Financial Advisers
- Originators

FINANCIAL SERVICES [MORE](#)

Property Services

The Property and Financial Services Industry Training Advisory Body is a not-for-profit organization funded by the NSW Department of Education and Training and specific grants from other government agencies. The PFSITAB covers the NSW Property Services sector. To work within this sector you require specific training and need a licence. For information on training and regulatory requirements:

[Click to find out more >>](#)

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Security Industry

The Property and Financial Services Industry Training Advisory Body is a not-for-profit organization funded by the NSW Department of Education and Training and specific grants from other government agencies. The PFSITAB covers the Security Industry sector. To work within this industry you require specific training and need a licence. For information on training and regulatory requirements:

[Click to find out more >>](#)

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Financial Services

The Property and Financial Services Industry Training Advisory Body is a not-for-profit organization funded by the NSW Department of Education and Training and specific grants from other government agencies. The PFSITAB covers the Financial Services Industry in NSW. To work within this industry you require specific training and may need to meet regulatory requirements. For information on training and other industry requirements:

[Click to find out more >>](#)

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Meeting needs of industry sectors

- ❖ Communications essential
- ❖ Website integral to communications strategy
- ❖ Enhanced information systems piloted in Property Services sub- site
- ❖ Security Industry sub-site being upgraded with January 2010 launch of services similar to Property Services



Website

❖ Property Services sub-website

PROPERTY AND FINANCIAL SERVICES
INDUSTRY TRAINING ADVISORY BODY

[<< BACK TO PFSITAB HOME](#)

HOME | ABOUT US | CAREERS | TRAINING PACKAGES | CPD | RTO | REGULATION AND LICENSING | EVENTS | NEWSLETTER | CONTACT US

PROPERTY SERVICES

To work in Property Services in NSW requires you to complete training plus obtain a licence. If you are already employed in Property Services, a Real Estate, Stock and Station, and Business Broking, the PFSITAB (Property and Financial Services Industry Training Advisory Body) offers information that can assist you in meeting your CPD requirements, updating skills, regulatory advice. For those wanting to enter the industry we provide guidance on careers and links to Registered Training Organisations.

PROPERTY SERVICES

News

New ITAB Structure
As of 22 February 2008 the NSW Property Services ITAB ceased to exist. The new entity is the Property and Financial Services ITAB (PFSITAB). Basically this does not change our role in covering the Property Industry. It means that we now cover other industry areas including the financial and business sectors. [MORE](#)

CPP07 Training Package
The CPP07 training Package has been endorsed. This covers Property Development, Sales and Management, Spatial Information Services and security. [MORE](#)

Events & Highlights

Property Services RTO Workshop
This workshop will review changes in NSW Licensing. There will also be a presentation of new resources which have been developed to assist RTO's in delivering training.
November 2008 [MORE](#)

Property Services Forum
The forum will provide an insight into the latest training package. Participants in the Forum will also have an opportunity to find out what has changed in the new package and steps they will need to undertake in putting the new package on their scope of registration.
February 2009 [MORE](#)

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What we do

- ❖ Currently RTO's can update their own information online in Property sub-site

The screenshot shows a web interface for editing an account profile. On the left is a navigation menu with a search bar and links for 'Registered Training Organisation', 'RTO Courses', 'Traineeships', 'RTO Search', 'RTO Register', 'RTO Login', 'RTO Password Recovery', and 'RTO Profile'. Below the menu is a 'Welcome ADMIN@THINKREALESTATE' message and a 'Logout' link. The main content area is titled 'Edit Account Profile' and contains several sections:

- Organization Name:** Think Real Estate
- Contact Person First Name:** N/A
- Contact Person Last Name:** N/A
- Phone:** 02 9547 3196
- Fax:** (empty)
- Website:** www.thinkrealestate.net.au
- Nites RTO No.:** (empty)
- Address:** (empty)
- Suburb:** (empty)
- State:** (empty)
- Postcode:** (empty)
- Alternative Address:** (empty)
- Alternative Suburb:** (empty)
- Alternative State:** (empty)
- Alternative Postcode:** (empty)
- Training Categories:** A dropdown menu set to 'Others' with an 'Add training category' button.
- Training Methods:** A list of methods: 'Face-to-face', 'In-house', and 'online'. Each has a 'Delete' link. There is an 'Add training method' button.
- Cover Area:** A list of regions: 'Sydney Region', 'South Coast', 'Central Coast', 'North Coast', and 'Other region in NSW or Other states'. Each has a 'Delete' link. There is a dropdown menu set to 'Blue Mountains' and an 'Add Cover area' button.

At the bottom of the form are 'Save' and 'Cancel' buttons. Below the form is a 'Change Password' section with 'Current Password:' and 'New Password:' input fields.



RTO List

We now have an up to date list of RTO for CPD courses on our website and courses offered by RTO's.

The screenshot displays the PFISITAB website interface. At the top, the logo and name 'PROPERTY AND FINANCIAL SERVICES INDUSTRY TRAINING ADVISORY BODY' are visible, along with a 'BACK TO PFISITAB HOME' button. A navigation menu includes links for HOME, ABOUT US, CAREERS, TRAINING PACKAGES, CPD, RTO, REGULATION AND LICENSING, EVENTS, NEWSLETTER, and CONTACT US. The breadcrumb trail shows 'Home > Registered Training Organisation > RTO Login'. A search bar is present on the left. The main content area is titled 'RTO Login' and contains a 'Login Name' field, a 'Password' field, and a 'Login' button. A notice states: '[Notice: Your login name is your email address registered]'. Below the fields, a link is provided: 'If you forgot your password, please click [here](#) to retrieve your password.' A sidebar on the left lists various services: Registered Training Organisation, RTO Courses, Traineeships, RTO Search, RTO Register, RTO Login, and RTO Password Recovery. At the bottom, a footer contains the text: 'PFISITAB is funded by Office of Fair Trading | Term & Conditions | Copyright © 2008 PFISITAB Site by ICAN Solutions, All Rights Reserved'.



What we do

- ❖ Users can search by locality or certificate or CPD courses

The screenshot shows the PFSITAB website's RTO Search interface. At the top, the logo and name 'PROPERTY AND FINANCIAL SERVICES INDUSTRY TRAINING ADVISORY BODY' are displayed. A navigation menu includes links for HOME, ABOUT US, CAREERS, TRAINING PACKAGES, CPD, RTO, REGULATION AND LICENSING, EVENTS, NEWSLETTER, and CONTACT US. The main content area is titled 'RTO Search' and features a search bar, a 'Search by Cover Area' dropdown menu, and a map of NSW regions. The map is color-coded and numbered, with a legend on the right listing regions such as Blue Mountains, Hawkesbury, Central Coast, North Coast, Hunter, New England, Northern Rivers, Sydney Region, Illawarra, South Coast, Snowy Mountains, Hume Murray, Central Murray, Far West NSW, South Central NSW, North Central NSW, Central NSW, Central Ranges, and Southern Highlands. A 'Login' form is visible on the left side of the page, and a footer contains funding and copyright information.



Funding

Funding – as with any ITAB we are always seeking funds to improve services to our industry sectors.

PFSITAB operates Property Services Industry support line - The Information support line provides an advisory service on Licensing & CPD for the OFT.



Funding

We receive a grant from NSW Department Education & Training plus project funding.



Activities include

- ❖ Telephone information support service coupled with a website portal providing up to date information.
- ❖ A friendly person, Hana Esber answers enquiries.
- ❖ Our website – Industry sector sub-sites have been put together with plenty of features that assist people to access information.



www.pfsitab.com.au



Thank You !